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2171
PATENT
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of)	Examiner:	Unknown
Andy Lee et al.)		
Serial No.: 09/826,121)	Art Unit:	2171
Filed: April 4, 2001)		
For: Method, System, and Program For)		
Customer Service and Support)		
Management)		

Assistant Commissioner for Patents
Washington, D.C. 20231

REQUEST TO CHANGE CORRESPONDENCE ADDRESS

Dear Sirs:

Please update your file to reflect the following contact information.

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Please direct all telephone inquiries to the undersigned attorney of record.

Respectfully submitted,

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Dated: December 21, 2001

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